

Who Operates the Systems After Installation?

INVESTOR INSIGHTS | OPERATIONS & GOVERNANCE

Battery Energy Storage Systems (BESS) don't become "set-and-forget" after commissioning; operations are just getting started. Expert teams handle the day-to-day while Charge Capital stay engaged for strategic oversight and transparency.

Core Operational Functions (post-install)

- **24/7 monitoring & diagnostics** of system health and performance.
 - **Dispatch optimization** to capture market value and support the grid.
 - **Software updates & controls tuning** to keep assets current and efficient.
 - **Routine & emergency maintenance** to maximize uptime.
 - **Performance tracking & investor reporting** so stakeholders stay aligned.
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Roles & Responsibilities (who does what)

- **Xura team + expert operators:** On-the-ground execution that includes monitoring and dispatch. Xura also provides the revenue optimization software and oversight for revenue maximization. Xura also is heavily involved with The GSH Group with ongoing asset management.

- **Woodhollow Energy Partners:** Provide more than just site engineering and system installation. Woodhollow also provides ongoing service and maintenance for each site. That means if there is a physical or technical problem at a site, we can be sure that our partners will be there to solve the issue quickly and efficiently.
 - **The GSH Group:** With its best-in-class infrastructure, GSH provides back office support, accounting, lender compliance, investor services/investor relations, and ongoing asset management.
 - **Charge Capital:** Strategic engagement and governance with real-time oversight on all the different components listed above to ensure accountability and continuous improvement. Charge Capital also has a board seat at every Special Purpose Entity owning an installation (C-Corp). This Board seat includes decision making rights for major decisions for each project, ensuring alignment with investors.
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Bottom Line

With Charge Capital providing strategic oversight and an experienced team managing day-to-day operations, every BESS asset is continuously optimized, transparently reported, and aligned for long-term performance and resilience.